In meetings with the Deputy Minister of Finance, Governor of the South African Reserve Bank, and the Minister in the Presidency in charge of the National Planning Commission, the UNSGSA commended the progress made on financial inclusion in South Africa and new initiatives such as a baseline study on consumer protection and financial literacy. She encouraged South Africa to address remaining gaps in access to financial services, build on its Financial Services Charter by creating a national coordination platform for financial inclusion, and to join the G20 Financial Inclusion Peer Learning Program.